



HEARTS ACADEMY TRUST

Critical Incident Plan for school trips: Incident Protocols

Adopted: January 2017
To be reviewed: January 2020

HEARTS Academy Trust is committed to providing a happy, caring and safe learning environment for all within a values led context, where everyone feels valued and grows in confidence and independence.

We promote **HAPPINESS** through a creative, exciting and practical curriculum, which generates a love of, and interest in, learning and a resilience and hope which supports us through challenging times.

Great value is placed on pupils' self **ESTEEM** which is developed through a positive and motivated attitude to learning, a healthy lifestyle, good social skills, self-discipline and a positive self-image.

We promote the highest standards of **ACHIEVEMENT** in all areas of the curriculum and help all pupils to fulfil their potential regardless of gender, race or ability.

We foster **RESPECT and RESPONSIBILITY** for all by establishing good relations between the school, home and community. Pupils are taught respect for themselves, others and the environment. They are also taught to take full responsibility for their own choices and responsibility for themselves and their community.

We encourage **TRUTH** and honesty in all aspects of school life – relationships, work and the curriculum and learn to trust and accept others' individuality and uniqueness.

We develop **SPIRITUALITY and SERVICE** so that calm, quiet, reflective times which support deep thought are part of school life and beauty is appreciated. We promote a service culture that reflects our duty to support and show compassion to all members of the community and not just ourselves.



Children at the HEART

We adopt all OEAP Policies relating to school trips. This governs all school trips.

<http://oeapng.info>

ANY trip taking children out of the school gates must be approved by the school EVC and/or Head!!!

- For every trip a simple to complete risk benefit assessment is to be completed and submitted to the school EVC for approval through evolve.
- Initial Assessments are to be carried out and approved at the first stage of planning your trip. (eg before you even book the trip / coach/ adults etc.)
- Before organizing a trip it is expected you will have a brief meeting with the EVC to discuss requirements / policy before any formal plans are made. Slip given as evidence.
- Ratios for trips are dependent on the discretion of the school EVC and will be decided on a number of factors and no longer an arbitrary number based on age. (However a trip over 1:10 is unlikely to be approved) All adults must have a DBS from school
- For on-going trips eg swimming: one generic assessment is to be completed by the lead teacher and the approval for this visit will last until the EVC decides it is no longer applicable. However EVC must be authorise each time you are leaving school
- Consent forms can be obtained from the office. First aid kits and health forms must be taken at all times.

The risk assessment to be completed and submitted to the EVC through evolve.

SLT to tick of checklist as any trip leaves the building

Incidents Contents

1. School / establishment incident procedures
2. Action to be taken by the leader / instructor (or by other staff) in the event of an incident
3. Procedures for lead manager or staff receiving notice of an incident
4. Procedures for the school / establishment / Incident Management Team (CIMT)
5. Template for Incident Management Team - emergency telephone numbers

1. School / establishment incident procedures

The head of establishment e.g. Head teacher, must have an agreed site emergency plan which can be put into operation in the event of an incident.

An incident is defined as “any incident that involves serious illness, significant injury (e.g. broken bone) or a lost child”.

Procedures to be followed in the event of an incident

The following suggestions are intended as a guide to enable leaders to follow a course of action covering the main basic priorities. Obviously no such list will ever be finite and other actions may be necessary depending on the situation. However, it is important that the relevant information is quickly and easily available, especially when groups are off-site and whatever the time of day or night.

1. The leaders in charge of any venture **must** have access to lists of names, telephone numbers and addresses for staff and pupils. Consideration should be given to carrying a mobile phone.
2. Similar lists to those above, along with relevant consent forms, must be readily available at the “home” establishment and emergency contact; these **must** include last minute amendments. (Example: when using an Essex County Council Outdoor Centre, a copy must be left with the manager).
3. Out of office hours, a professional contact person should be nominated to act as the communication link with the party and therefore ensure they are in an appropriate state and capable of supporting the group if required. There should preferably be two persons if the overnight stay is for more than one night; those nominated should have a copy of lists including:

- The names of all off-site participants, including adults, and details of their emergency contacts.
- The distribution, (i.e. names of leader / young people) if in separate groups, vehicles or boats.
- The planned itinerary, including base address and telephone number in case of emergency.
- The names, telephone numbers and fax of the travel and coach companies.
- Details of the establishment emergency contacts or nominated officer, in the event of an emergency - Lead Manager (LM) / Incident Management Team (CIMT).

If a child goes missing/ a incident occurs you must:

1. Alert staff at the venue / 999 if needed
2. Alert the lead teacher who will notify the EVC or Emergency Contact they will then follow the critical incident procedures and notify the correct people at the LEA etc. if needed EVC / SLT will
3. call Head teacher / EHT

The LEA will be contacted if needed 01245 434745

Your lead teacher will make the decision (along with the critical incident team) about the next steps, but please follow the guide below until you are notified

Please remember to take your children’s health forms, any medication needed and a first aid kit.

You must inform EVC of ANY “near misses” after the trip.

2. Action to be taken by the leader in the event of an incident

1. Assess the situation.
2. Protect the party from further injury or danger.
3. To inform all persons present that personal telephone communication is to be restricted.
4. Administer First Aid if required.
5. Call the emergency services (999), as appropriate.
6. State the nature of the emergency.
7. Give your name and address / location and telephone followed by:
 - The nature of the incident.
 - The number of individuals involved.
 - The condition of those involved and where they are located.
7. Ensure an adult accompanies any casualties to hospital
8. Phone home emergency contact person – Lead Manager (and Incident Management Team Management or nominated officer)
9. It is probable that both staff and participants will be in a state of shock, therefore:
 - **Remove the remainder of the party to secure accommodation and place under the care of a member of staff able to protect them from the attention of the press / media.**
 - If necessary request the police to assist.
 - Calm and comfort participants and arrange for their evacuation.
10. Do not make any statements to press/media or allow anyone else to make statements other than expressions of sympathy.
11. Refer all media enquiries to the ECC Press Office – ALL Press contact must be made by Penny Partridge or if unavailable by Debbie Rogan (CEO) or a nominated director of the trust.

<u>Press Office</u>	03330 132800	Office Hours
	07717 867525	Out of hours, weekends and public holidays

3. Procedures for lead manager or staff receiving notice of an incident, (after EVC/Emergency contact has made their decision)

1. Calm and reassure the caller and then take down the following details:
 - Name and telephone number of the person making the call.
 - Name of the group.
 - Nature, date and time of the incident.
 - Details of injuries, hospital - has a staff member gone with the injured to the hospital? Who?
 - Are all party members accounted for?
 - Names and telephone numbers of those involved.
 - Action taken so far.
 - Instruct that a written log of all actions and conversations is kept.
 - Ask that anyone involved with the party give a short written account of the incident.

- Telephone numbers for future communication (is there a fax, available for use?) For serious accidents where the media are involved try to identify alternative telephone numbers at 'home' and 'off-site' base, as other lines will quickly become jammed. It is not for the party leader or other members or Service Unit staff taking the message to discuss matters with the media.

Under no circumstances should the name of any casualty to be divulged to the media / press.

2. Reassure the caller that swift action will follow.
3. Immediately notify a member of the Incident Management Team.
4. Keep a record of all communication, including times, dates and messages given and received.

4. Procedures for the school / establishment Incident Management Team (CIMT)

1. The CIMT should be provided with the following information:
 - Name and telephone number of the person making the call
 - Name of the group
 - Nature, date and time of the incident
 - Details of injuries, hospital – has a staff member gone with the injured to the hospital? Who?
 - Are all party members accounted for?
 - Names and telephone numbers of those involved
 - Action taken so far.
 - Ensure that a written log of all actions and conversations should be kept.
 - Ask that anyone involved with the party give a short written account of the incident
 - Telephone numbers for future communication (is there a fax. available for use?). For serious accidents where the media are involved try to identify alternative telephone numbers at 'home' and 'off-site' base, as other lines will quickly become jammed. It is not for the party leader or other party members of Service Unit staff taking the message to discuss matters with the media.

Under no circumstances should the names of any casualty be divulged to the media / press.

2. The CIMT should speak directly with the group leaders to determine the precise details of the incident and to determine the appropriate course of action to be taken by the group and by CIMT (including informing the ECC Press Office via the SCF Communications Team). This could include sending an officer to the incident site.
3. Contact with parents/guardians/relatives should be agreed with the party leader.
4. The CIMT member will decide who else to inform e.g. Director of Trust / Governor.
5. Ensure Health and Safety Executive and Essex County Council Health and Safety have been informed where appropriate.
6. Decisions relating to the organisation of services to bring the group home may well be made by the CIMT.
7. The CIMT member will collate and prepare a detailed report, arranging a visit to the site if necessary.

Key contact numbers

<u>SCF Communications team</u>	01245 434745	Office hours (9am - 5pm)
<u>Incident contact</u>	07717867525	Out of hours

5. Incident Management Team - emergency telephone numbers

Please develop a management contact tree based on the following:

- Confirm with the manager and be clear that you both understand roles and responsibilities regarding emergencies
- This is in addition to any local contact tree i.e. below management level that you have in place
- Please respect the confidentiality of this information.

During term time there needs to be two emergency contacts for every visit. Out of term time there will need to be two emergency contacts for every visit PLUS a specific nominated senior officer.

All of the above must have emergency packs. Guidance for this can be found at www.essex.gov.uk/educationalvisits (see Resources - Emergency Planning)

School / establishment contacts - Lead Manager / Incident Management Team

Briscoe Primary School

Name	Position	Home Tel.	Mobile Tel.	Work Tel.
Richard Hall	EVC			01268 727751
Terri Chudleigh	Acting Head of School			01268 727751
Nicola Coggin	Acting Head of School			01268 727751
Penny Partridge	Business Manager /			01268 572672

	Press Office Secretary			
Vaughan Collier	Chair of Governors			
Lee Faris	Head of Federation			01702 544369
Dave Faulkner	Chair of Directors			
Debbie Rogan	CEO			01268 733297
ECC	Essex cc			01245 434745

Stambridge Primary School

Name	Position	Home Tel.	Mobile Tel.	Work Tel.
Kayleigh Young	EVC			01702 544369
Jo Fincher	Acting Head of School			01702 544369
Penny Partridge	Business Manager / Press Office Secretary			01268 572672
Jo Bradbury	Chair of Governors			
Lee Faris				01702 544369
Dave Faulkner	Chair of Directors			
Debbie Rogan	CEO			01268 572672

ECC	Essex cc			01245 434745
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Waterman Primary School

Name	Position	Home Tel.	Mobile Tel.	Work Tel.
Kayleigh Young	EVC			01702 544369
Eileen Thorn	Head of School			01702 546237
Penny Partridge	Business Manager / Press Office Secretary			01268 572672
Jo Bradbury	Chair of Governors			
Lee Faris	Head of Federation			01702 544369
Dave Faulkner	Chair of Directors			
Debbie Rogan	CEO			01268 733297
ECC	Essex cc			01245 434745

Wickford Church of England School

Name	Position	Home Tel.	Mobile Tel.	Work Tel.
Dan Chapman	EVC			01268 733297
Louise Johnson	Head of School			01268 733297
Penny Partridge	Business Manager /			01268 572672

	Press Office Secretary			
Emma Doe	Chair of Governors			01268 733297
Lee Faris	Head of Federation			01702 544369
Dave Faulkner	Chair of Directors			
Debbie Rogan	CEO			01268 572672
ECC	Essex cc			01245 434745

Please note this information is intended for guidance purposes only. This information needs to be used in conjunction with training, proven advice and any specific advice which may be relevant, such as educational / off-site visits, commissioning and procurement, child protection, insurance and transport. ECC schools must take specific advice on adventurous activity management through www.essex.gov.uk/educationalvisits The SCS toolkit should be considered alongside all other legal requirements and schools need to make sure of their own legal position when contracting / commissioning goods or services. It may be appropriate for the school to take their own legal advice.

Submitting form:

- **UK day trips: complete the standard risk assessment and give to EVC at least 4 days (however the expectation is that the assessment will be carried out at the initial stages of planning so 2 weeks before a trip is advised)**
Residential trips: complete the standard risk assessment and give to EVC at least 7 days before visit
- **Adventurous activities/ trips out of UK: complete the standard risk assessment and give to EVC at least 4 weeks before visit. EVC will then submit to the Local Authority for additional approval if he deems necessary.**

At present we use the EVOLVE system to submit and approve forms